

EMAIL 1:

From: REDACTED

Sent: 09 November 2022 13:21

To: Jeannette Pickles <jpickles@tandridge.gov.uk>

Subject: Current taxi rank at Station Road East.

Dear officer and team at Tandridge District taxi depo and Surrey County Council.

I'm one of the taxi drivers serving the Oxted community from station road East Oxted.

My concerns, and I do share the same view of all the drivers using this particular rank on station road East are the following:

The people coming to pick up their relatives from Oxted station are using the same turn around where the taxi rank is, they are confused and frustrated with the taxi drivers.

The same people do not wait for customers to get into our cars, also when we open the doors of our cars we feel vulnerable to traffic Coming up towards us!

Therefore, we as independent taxi drivers are suggesting to use the curb alongside lorimers for the place to pick up our passengers and have the current taxi rank in the middle remain as a feeder line for incoming taxis waiting to join the curb side along lorrimers!

We look forward to a favourable outcome for everyone who is trading on this side of Oxted.

With great respect and appreciation yours

Oxted taxi driver.

EMAIL 2:

From: REDACTED

Sent: 18 August 2022 20:14

To: Jeannette Pickles <jpickles@tandridge.gov.uk>

Subject: Abused by a general public

Dear Jeannette,

This email is to put on record in case the individual general public makes a false and unjust complaint of my behaviour as a taxi driver.

Date of incident: 17:30 Thur 18 August 2022

Location : Station road east taxi rank

General public's car: REDACTED

My taxi stood at the taxi rank waiting for the next customer. To my left was a white Duster REDACTED. To my right, a VW REDACTED

The lady approached from station road east, stopped behind the Duster and beeped me. She indicated she wanted me to move out of her way.

I got off my car to clarify what she wanted. She confirmed she insisted me to clear my spot so she might turn around. To which I replied that was the official taxi rank where taxis stand.

I also suggested drivers usually perform a U turn near the station entrance.

At that point, she started to be abusive with a threat of harming me coupled with foul language.

Meanwhile a REDACTED driver arrived and was behind her. She was forced to move to the station entrance. On returning she drove her car towards me as I was standing next to my driver side door.

A brief moment later, she reversed and drove off on the VW side.

My car was slightly off the box in order to provide better clearance as the VW made passage a bit more challenging to our road users.

REDACTED

Photo 1



Photo 2



Photo 3



Photo 4

